



MARSILLI S.p.A.
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Cap. Soc. i.v. € 24.000.000,00
R.E.A. N. CR-0169723
N. 01417050190
C.C.I.A.A. di Cremona
Ischr. Reg. Impr./C.F./P. I.V.A. IT01417050190

QUALITY POLICY: AIMS AND COMMITMENTS

MARSILLI S.p.A. established the Quality Management System in the company as an integral part of the Company's general management procedure, a system open to the market based on the following objectives and commitments.

Top Management is committed to establishing, implementing, maintaining and improving a documented ISO 9001 compliant Quality Management System to support the design, construction, installation and servicing of winding machines and automatic equipment for the production of wound components.

Top Management undertakes to provide customers with technologically reliable and safe products at a competitive price, which meet functional requirements and performance needs, legally binding applicable provisions and the agreed service level, focusing on after sales services.

Top Management undertakes to single out the Customer's needs and expectations as well as other parties involved in the organization and convert them into organization requirements, evaluating risks and opportunities and promoting for each company function a culture focused on Customer Satisfaction.

Top Management undertakes to establish the policy, the quality aims of each company process, the availability of sufficient resources and to re-examine at established intervals, by means of data and information analysis, the suitability and the efficiency of the procedures which in all company processes assure ongoing improvement of the Quality Management System, in congruity with international provisions.

Top Management promotes the outlook for processes and the management of interaction between the processes in order to confer to the company effectiveness and efficiency to achieve said objects.

Each company manager is called upon to effectively and efficiently pursue the achievement of the set objectives with the participation of all employees.

Staff management is one of the fundamental elements of the Quality Management System. In this regard, the individualization of the roles, professional competence and an intense training activity guarantee good qualifications and staff involvement.

Consistent product and service quality entails optimisation of product and process performance and their correlation, planning of individual steps and work cycles, respect of budgets, research and development activities, organisational structure, support and qualification of personnel.

Priority in all the business sectors, in addition to the general respect of agreements with Customers, with particular concern on after sales service assistance. For which MARSILLI S.p.A. assure



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that, in case of particularly urgent requests, qualified staff will leave the plant within 24 working hours after receiving the request call from the Customer.

Product, process and tooling developments must be realized with suitable methods to identify, right from the source the possible causes of defects, therefore preventing faults from occurring.

Suppliers are also committed to demonstrate their ability to ensure quality. The selection method and appropriate contractual agreements allow Marsilli S.p.A. to ensure and document a suitable Quality Management System also in the procurement process in order to obtain mutual benefits.

In compliance to the laws in force, Top Management intends promoting within the company sustainability, employee and environment safety by establishing an Environmental & Safety Management System in the workplace, to pursue a policy of continuous improvement of its performance as declared in the framework of Environmental and Safety Policy.

The company commits to implementing the above said, working according to ethical principles directed at conducting its activities, in compliance with what is stated in its Code of Ethics and relative Model of Organisation of Management and Control.

Top Management ensures that this document is publicly available and constitutes the reference framework for the definition of objectives.

Castelleone, March 15th 2024

Managing Director
Gian Battista Parati

MARSILLI